

## CLAIMS

1. A method for a business process hosted on an application server to request  
5 content from at least one external content management system independently of the  
manner in which the content is stored, the method comprising the steps of:

a. making a content request from the business process to one of said at  
least one external content management system via a content management  
system server managing the content request from the business process to one  
10 of said at least one external content management system;

b. transmitting the content request between one of said at least one  
external content management system and the content management system  
server via a content management system driver interface translating a piece of  
content corresponding to the content request from one of said at least one  
15 external content management system into a specific object representation, the  
content management system driver interface being operatively associated with  
said at least one external content management system;

c. managing the content request from the business process to one of  
said at least one external content management system and keeping track of  
20 content available from one of said at least one external content management  
system operatively associated with the corresponding content management  
system driver interface via a content management system manager; and

d. relaying the specific object representation of the content from the  
content management system driver interface to the business process via the  
25 content management system server.

2. A system for a business process hosted on an application server to request  
content from at least one external content management system independently of the  
manner in which the content is stored, the system comprising:

30 a content management system server for managing a content request  
from the business process to the external content management system;

a content management system driver interface operatively associated  
with said at least one external content management system for transmitting the

content request between one of said at least one external content management system and the content management system server, the content management system driver interface translating a piece of content corresponding to the content request from one of said at least one external content management system into a specific object representation; and

5 a content management system manager for managing the content request from the business process to one of said at least one external content management system and keeping track of content available from one of said at least one external content management system operatively associated with one of the corresponding content management system driver interface,

10 the content management system server relaying the specific object representation of the content from the content management system driver interface to the business process.

15 3. The system according to claim 2, wherein the content request is a reference to an object model.

4. The system according to claim 2, wherein the content management system driver interface has a set of methods for accessing the content of the corresponding one of said at least one external content management system, the content management system driver interface forwarding the content request from the content management system server to the corresponding one of said at least one external content management system.

20

25 5. The system according to claim 2, wherein the content management system server, the content management system manager and the content management system driver interface are all class implemented.

6. The system according to claim 2, wherein the business process establishes a connection with one of said at least one external content management system via the content management system manager, the content management system manager returning a connection status to the business process.

30

7. The system according to claim 2, wherein the content management system driver interface comprises at least one driver, said at least one driver being operatively associated with one of said at least one external content management system, the driver establishing a connection to and communicating with the corresponding one of  
5 said at least one external content management system using specific parameters.

8. The system according to claim 7, wherein the content management system manager determines which one of said at least one driver operatively associated with one of said at least one external content management system has access to a content  
10 referred to in the content request.

9. The system according to claim 7, wherein the content management system manager comprises means for registering and unregistering said at least one driver, the content management system manager providing a connection to one of said at  
15 least one external content management system via a corresponding one of said registered driver.

10. The system according to claim 7, further comprising a content management system security manager for controlling an access to functionalities of said at least  
20 one driver.

11. The system according to claim 10, wherein the specific parameters comprise an URL and a set of credentials, the content management system security manager controlling access to one of said at least one driver according to the set of  
25 credentials.